

## **CORE OBJECTIVES**

### **Objective One**

*Assisting Local Authorities & NHS Primary Care Trusts in locating good quality housing for people with Learning Disabilities and Mental Health Needs and providing such accommodation*

### **Objective Two**

*Identifying specific properties that suit/match the complexity of individuals that may exhibit challenging behaviour, loud noise, lack of road awareness, SIB or risk to children, requiring specialized accommodation (for example location, size and physical adaptations).*

### **Objective Three**

*The Trust aims to lease, obtain, act as a management agent, or (where there are capacity issues) act as tenant (with the service user becoming the named occupier), thus ensuring that the Trust advocates the service user's wishes, rights and aspirations.*

### **Objective Four**

Working in partnership with private landlords, housing associations and other charitable trusts who wish to provide supported housing for vulnerable groups. In cases where the landlord is the care provider, act as the management agent / Lease landlord, thus providing appropriate separation of housing management and care delivery and strategic independence.

### **Objective Five**

Providing tenants and landlords with housing support and assistance in areas of;

- Housing Benefit Claims and other welfare benefits
- Rent collection and management
- Managing rental deposits  
Tenancy management
- Property Maintenance Service
- Six Monthly Health & Safety property audit
- Six Monthly Property Visit
- Handling Complaints & Resolution
- Mediation
- Advocacy